

Performance Metrics

STONY BROOK UNIVERSITY, in partnership with the CYPRESS GROUP, is pleased to offer this course as part of our extensive Quality Management Development training program.

Course Title: Performance Metrics

Fee: \$175

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Course Description:

Measuring the performance of an organization is key to the continual improvement process. You can't effectively manage what you don't measure since you will not know if you are getting better. This class defines types of corporate performance measures organizations can use to determine effectiveness of their Quality Management System then links them to the Quality Policy and Objectives.

Length: **4 Hours**

Further Information

For further information about this or any of our other courses please email: sbucet@stonybrook.edu